DISTRICT OF COLUMBIA

I. REMOVE FROM: GO-SPT-304.18 Page 20 and Attachment B

II. INSERT: GO-SPT-304.18 Page 20 and Attachment B (revised 10/24/13)

NOTES:

Add the following to Commanding Officials responsibilities- Part VI.C.3 of GO-SPT-304.18 (Language Access Program):

3. “Assisting Non-English Speakers” Poster – A poster that describes what to do and not to do during face-to-face and telephone contacts with LEP/NEP persons and describes how members can contact and utilize the Language Line.

Replace Attachment B- The attachment has been changed to reflect the current address and telephone number for the Language Access Program Division.

Cathy L. Lanier
Chief of Police

CLL:PAB:MOC:JC
language. We will arrange to obtain someone who speaks your language at no cost to you."

3. “Assisting Non-English Speakers” Poster – A poster that describes what to do and not to do during face-to-face and telephone contacts with LEP/NEP persons and describes how members can contact and utilize the Language Line.

VII. CROSS REFERENCE

A. D.C. Official Code § 2-1902(e) (Arrest of a Communication-Impaired Person)

VIII. ATTACHMENTS

1. Attachment A: Language Access Mandates
2. Attachment B: Language Access Program Division Contact Information
3. Attachment C: Language Access Program Resources
4. Attachment D: Language Line Access Information (LAW ENFORCEMENT USE ONLY)

Cathy L. Lanier
Chief of Police

CLL:PH:MOC:CC:JC:ER